

# JHD910 Troubleshooting Guide

#### Radio will not turn ON

- Check fuse.
- Confirm +12V DC on the ACC+ wire (RED wire).
- Confirm Ground.

### Radio turns ON by itself

- Radio's +12V power wire (RED) is connected to a constant power source.
  - o RED wire must be connected to *switched* +12V DC power source.
- Weather Band Alert feature is ON and receiving a Weather Band Alert signal. Set to OFF in System Menu.

#### Radio turns ON, but no sound

- Verify Volume, Fader/Balance, Mute controls are set correctly (see owners manual).
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.
- · Verify nothing is plugged into Headphone jack.
- Verify Headphone jack is not damaged.

#### No AM, FM or WB reception

- Verify you are tuned to a valid station.
- Unit set to European mode. Set to USA mode in Setup Menu.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

## No audio in AUX mode

- Verify audio cable is connected securely to radio and source.
- Test with different audio cable.
- Verify volume level on source is turned all the way up.

B. Woods Tech Services 04.11.2008

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